



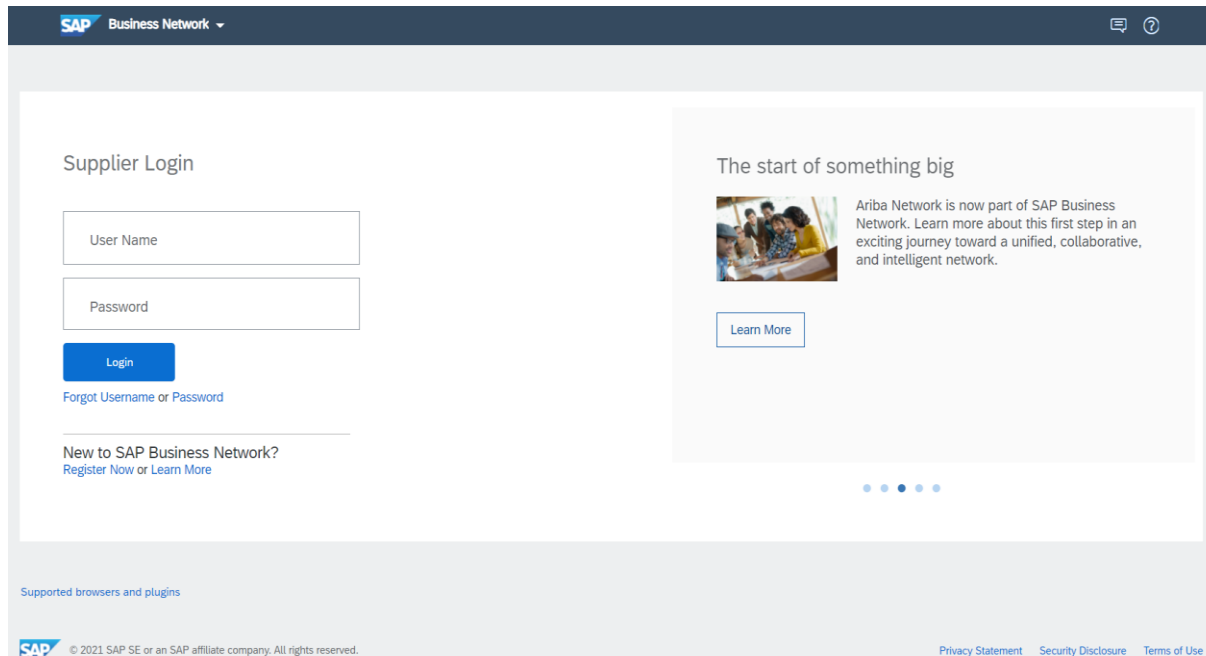
Toimittajan ohjeet

SAP Ariba -tuki

Sisälllys



Siirtyminen SAP Ariba -verkkoportaaliin



SAP Business Network

Supplier Login

User Name

Password

Login

[Forgot Username or Password](#)

New to SAP Business Network?
[Register Now](#) or [Learn More](#)

The start of something big

Ariba Network is now part of SAP Business Network. Learn more about this first step in an exciting journey toward a unified, collaborative, and intelligent network.

[Learn More](#)

Supported browsers and plugins

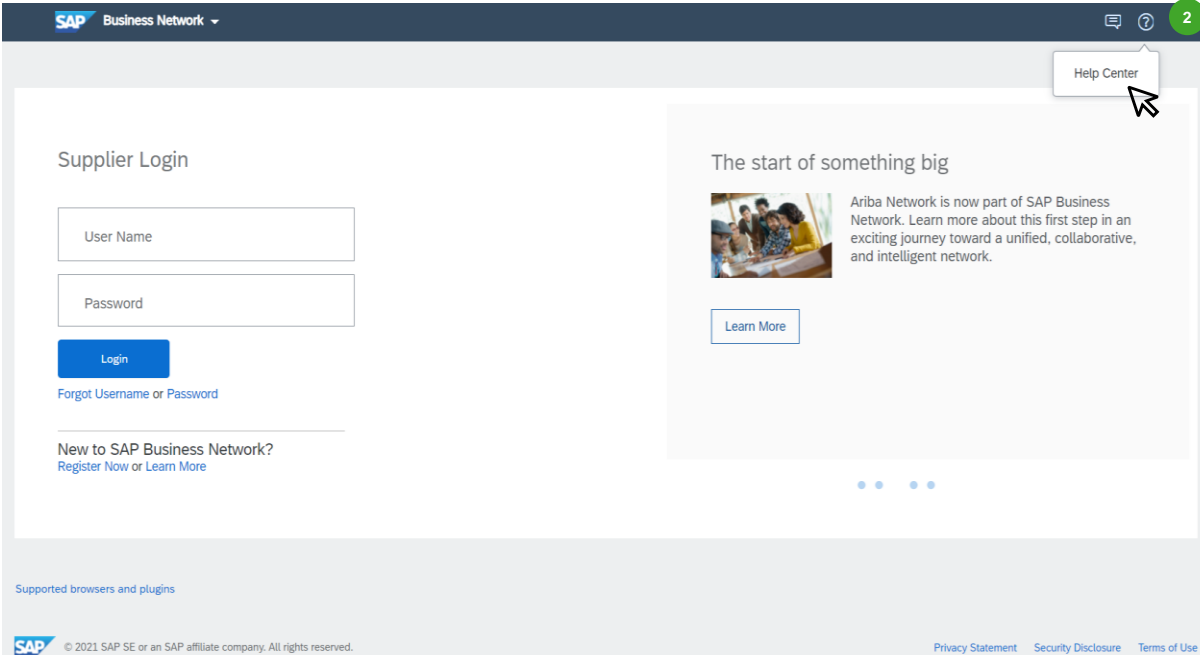
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1 Siirry osoitteeseen <http://supplier.ariba.com>.

Lisätiedot

i Sinun ei tarvitse kirjautua sisään päästäksesi SAP Ariba -ohjekeskukseen. Jos olet kirjautunut sisään, SAP Ariba -ohjekeskuksen toiminnot pysyvät samoina.

Siirtyminen SAP Ariban ohjekeskukseen



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Help Center

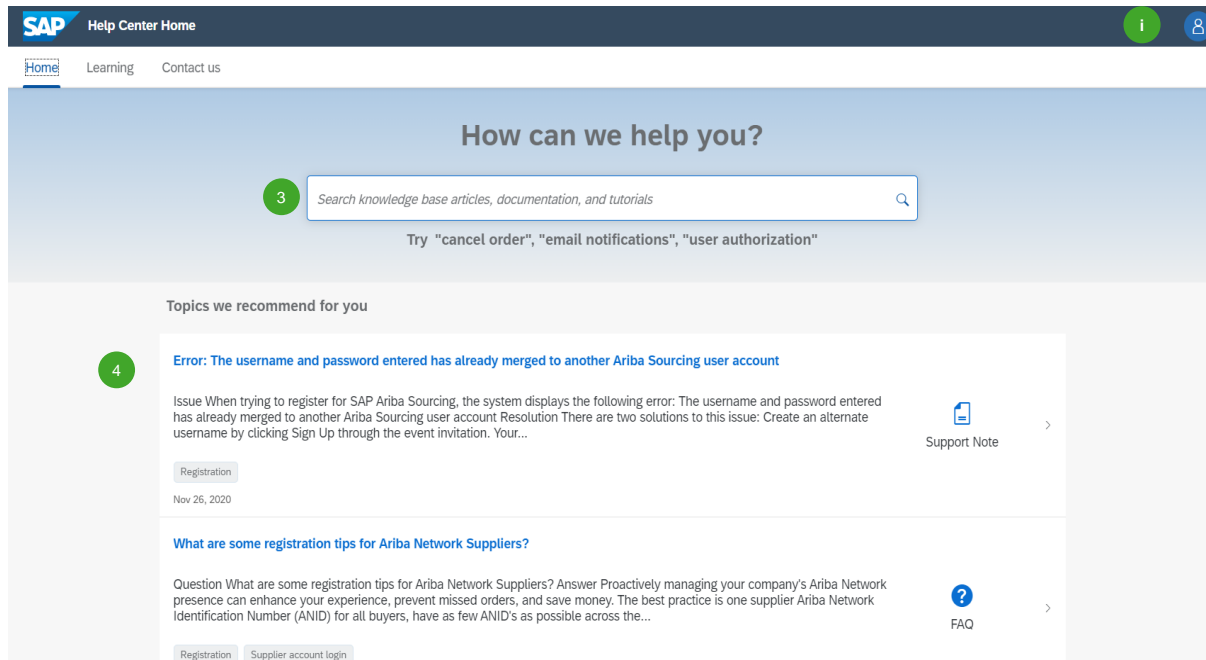
2

Supported browsers and plugins

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- 2 Napsauta kirjautumissivun oikeasta yläkulmasta kuvaketta  ja valitse sitten 'Help Center'.


SAP Ariba -tuen pyytäminen



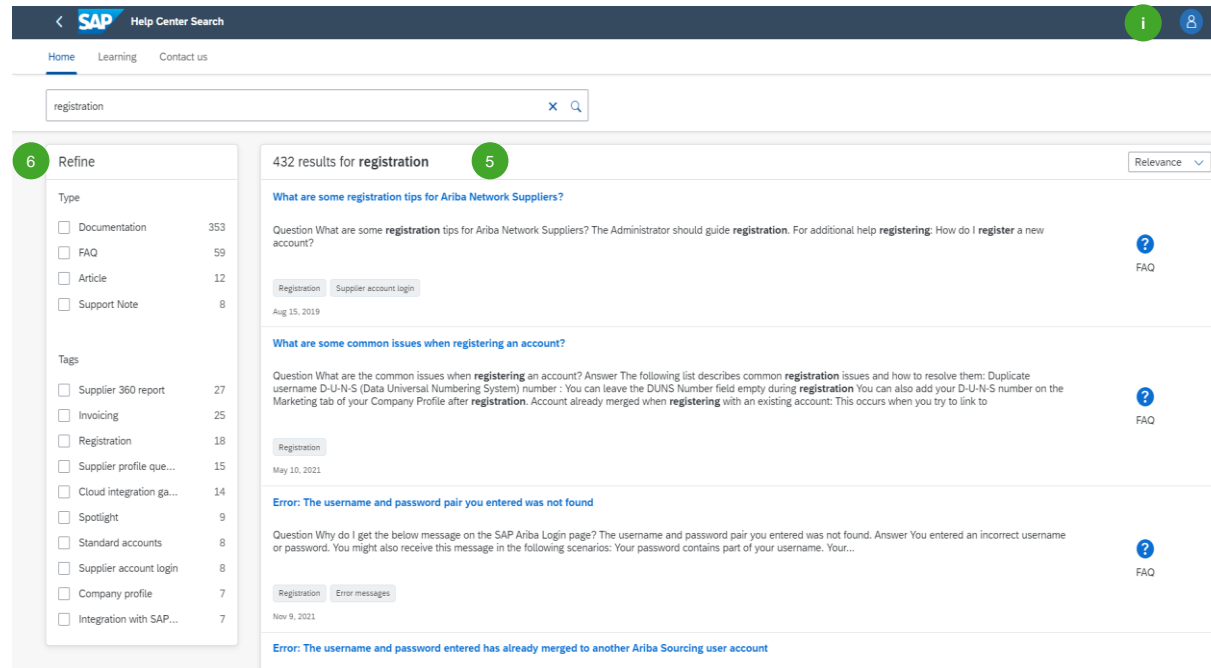
The screenshot shows the SAP Ariba Help Center Home page. At the top, there is a navigation bar with the SAP logo, 'Help Center Home', and user icons. Below the navigation bar, there are links for 'Home', 'Learning', and 'Contact us'. The main content area features a search bar with the text 'Search knowledge base articles, documentation, and tutorials' and a magnifying glass icon. Below the search bar, there is a suggestion: 'Try "cancel order", "email notifications", "user authorization"'. Underneath, there is a section titled 'Topics we recommend for you'. The first recommendation is an error message: 'Error: The username and password entered has already merged to another Ariba Sourcing user account'. It includes a 'Support Note' link and a 'Registration' tag with the date 'Nov 26, 2020'. The second recommendation is a FAQ titled 'What are some registration tips for Ariba Network Suppliers?'. It includes a 'FAQ' link and a 'Registration' tag with the link 'Supplier account login'.

- 3 Tee hakuja SAP Ariban Usein kysytyt kysymykset -tietokannasta kirjoittamalla hakupalkkiin tarkat avainsanat. Avainsanoihin perustuvat tulokset näkyvät uudella sivulla.
- 4 Alla olevassa luettelossa suositellaan aiheita, jotka saattavat kiinnostaa sinua.

Lisätiedot

- i Voit vaihtaa ohjekeskuksen kielen napsauttamalla kuvaketta . Siirry kohtaan 'Settings' (Asetukset) > 'Language' (Kieli). **Huomaa, että valittu kieli vaikuttaa näytettävien tulosten määrään!** Siksi suosittelemme käyttämään englantia oletuskielenä.


SAP Ariba -tuen pyytäminen



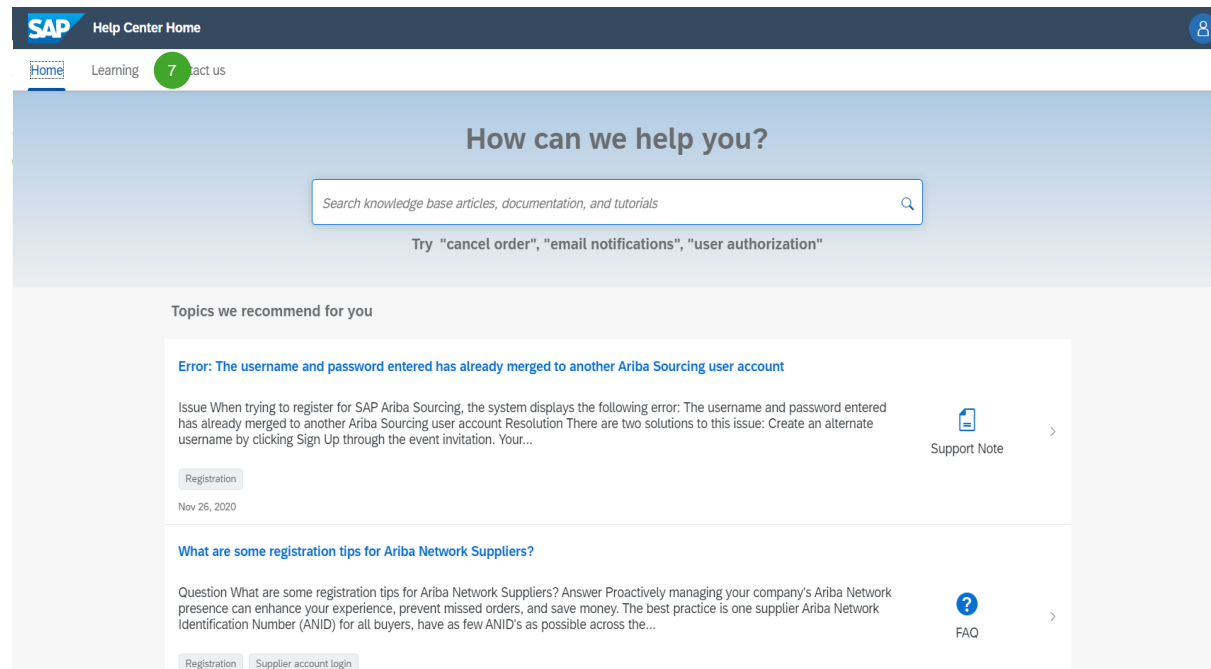
The screenshot shows the SAP Ariba Help Center search interface. At the top, there is a search bar with the text 'registration' and a search icon. Below the search bar, there are navigation links: Home, Learning, and Contact us. On the left side, there is a 'Refine' section with a list of filters under 'Type' and 'Tags'. The 'Type' filters include Documentation (353), FAQ (59), Article (12), and Support Note (8). The 'Tags' filters include Supplier 360 report (27), Invoicing (25), Registration (18), Supplier profile que... (15), Cloud integration ga... (14), Spotlight (9), Standard accounts (8), Supplier account login (8), Company profile (7), and Integration with SAP... (7). The main content area shows 432 results for 'registration'. The first result is a question: 'What are some registration tips for Ariba Network Suppliers?'. The second result is another question: 'What are some common issues when registering an account?'. The third result is an error message: 'Error: The username and password pair you entered was not found'. The fourth result is another error message: 'Error: The username and password entered has already merged to another Ariba Sourcing user account'. Each result has a 'FAQ' icon and a 'Relevance' dropdown menu.

- 5 Avainsanoihin perustuva sisältö näkyy alla olevassa luettelossa. Näet yleiskatsauksen hakutuloksistasi.
- 6 Voit tarkentaa hakutuloksia vasemmanpuoleisen siirtymisruudun suodattimilla.

Lisätiedot

- i Hakutulosten määrä voi vaihdella vakiokielen mukaan. Voit vaihtaa ohjekeskuksen kielen napsauttamalla kuvaketta . Siirry kohtaan 'Settings' > 'Language'.
- i Jos et löydä tietokannasta etsimääsi ja haluat pyytää tukea SAP:Itä, katso lisätietoja toimittaja-alueen SAP Ariba -ohjekeskuksen yhteyshenkilöiden tiedoista.

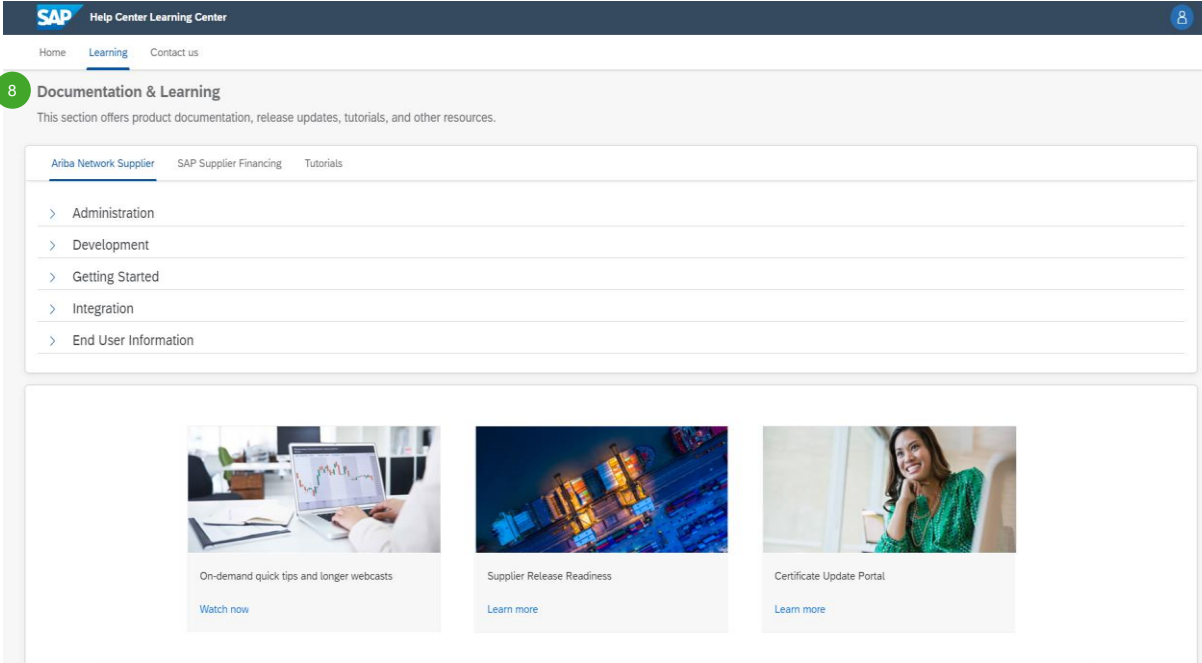
SAP Ariba -oppimiskeskus



The screenshot shows the SAP Ariba Learning Center Home page. At the top, there is a dark blue header with the SAP logo and 'Help Center Home' text. Below the header, there are navigation links for 'Home', 'Learning', and 'Contact us'. A search bar is prominently displayed with the text 'How can we help you?' and a search icon. Below the search bar, there is a suggestion: 'Try "cancel order", "email notifications", "user authorization"'. Underneath, there is a section titled 'Topics we recommend for you' which contains two articles. The first article is titled 'Error: The username and password entered has already merged to another Ariba Sourcing user account' and includes a 'Support Note' link. The second article is titled 'What are some registration tips for Ariba Network Suppliers?' and includes a 'FAQ' link.

- 7 Siirry välilehden otsikkoon ja valitse **'Learning'** (Oppiminen), jotta voit tarkastella erilaisia SAP Ariban tukiasiakirjoja.

SAP Ariba -oppimiskeskus



The screenshot shows the SAP Ariba Learning Center interface. At the top, there is a dark blue header with the SAP logo and the text 'Help Center Learning Center'. Below the header, there are navigation links for 'Home', 'Learning', and 'Contact us'. The main content area is titled '8 Documentation & Learning' and includes a sub-header 'This section offers product documentation, release updates, tutorials, and other resources.' Below this, there are three tabs: 'Ariba Network Supplier', 'SAP Supplier Financing', and 'Tutorials'. Under the 'Ariba Network Supplier' tab, there is a list of categories: 'Administration', 'Development', 'Getting Started', 'Integration', and 'End User Information'. At the bottom of the page, there are three featured content cards. The first card is titled 'On-demand quick tips and longer webcasts' and has a 'Watch now' link. The second card is titled 'Supplier Release Readiness' and has a 'Learn more' link. The third card is titled 'Certificate Update Portal' and has a 'Learn more' link.

- 8 'Learning'-kohdan sisältö:
- tuotedokumentaatio
 - versiopäivitykset
 - opetusohjelmat
 - muut resurssit.

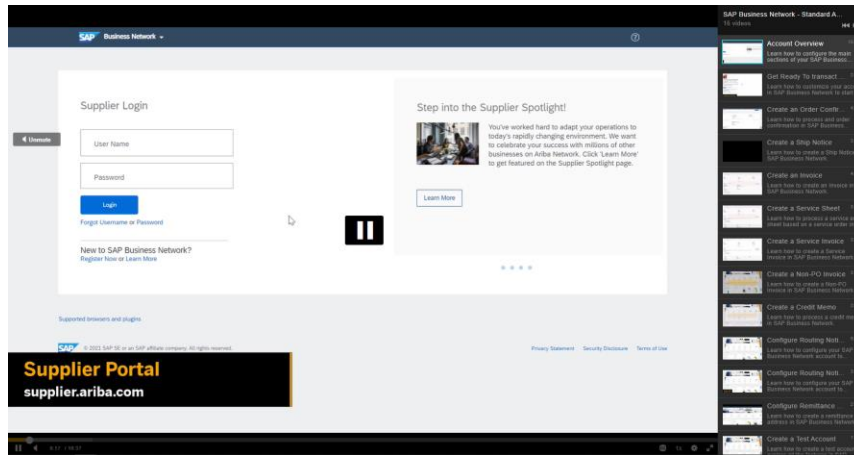
SAP Business Networkin ohjeresurssit

Hyödyllisiä linkkejä

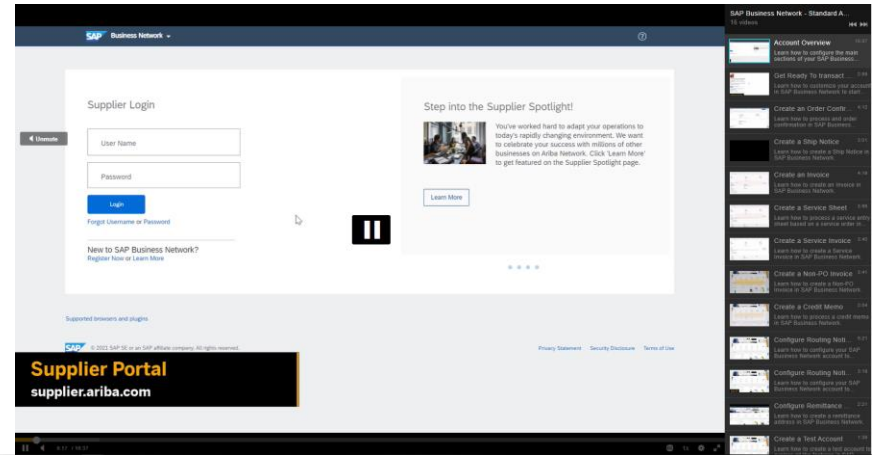
- 1 SAP Business Network -käyttöehdot – <http://service.ariba.com/Authenticator.aw/ad/termsCenter>
- 2 SAP Business Network -toimittajien hinnoittelusivu – <http://www.ariba.com/suppliers/ariba-network-fulfillment/pricing>
- 3 SAP Trust Center – <https://www.sap.com/about/trust-center/cloud-service-status.html#sap-ariba>
- 4 Yleinen tietosuojasetus (GDPR) – <https://www.ariba.com/gdpr>
- 5 Tutustu – <http://www.ariba.com/solutions/discovery-for-suppliers.cfm>
- 6 Oikeudellisia tietoja koskeva ilmoitus – <https://www.ariba.com/legal/impressum>

Etsitkö videoita?

Katso alla olevasta linkistä saatavilla olevat SAP Business Networkin ohjevideot:



[Katso englanniksi](#)



[Katso ranskaksi](#)

Lisätiedot:

- Katso Umicore SAP Ariba -toimittaja-alue
- Ota yhteyttä Umicore-yhteyshenkilöön
- Lähetä sähköpostia Ariba-tukitiimille
(ariba.supplier.support@umicore.com)



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