WHAT?

- Onyx One (OO) = All-in-one platform, online, web-based tool
- For contractors *and* for several clients
- Contractor manages all his data and requirements 'centrally'
- Each contractor must qualify his business and staff in advance in OO
- Registration via OO mandatory before being able to start work on the site
- Cost: https://www.onyxone.com/plans

Onyx One

WHY?

- Monitoring of contractor (H&S) requirements
- Quick reception on physical check-in at Entrance B or Reception (only for CA/IS contractors)
- More accurate and available data about the contractor

WHEN?

- Minimum 2 weeks before wanting to enter the site, it takes time!
- Starting early gives you more time to call in support

HOW? Via the ONYXONE (OO) Tool

- Contractor receives an email for registration
- Contractor collects his data (if not yet in OO) and completes his business qualification
- Contractor releases his data to Umicore (= submit business qualification)
- Umicore approves the contractor and creates an assignment
- Contractor creates his employees/users in OO (via My Team) and clicks Continue/Submit
- Contractor registers user on an assignment
- If applicable, contractor invites subcontractor for the tool and delegates the assignment

ADVANTAGES for the CONTRACTOR

- Online system, not only used by Umicore
- Insight into individual certificate expiry dates (SCC, safety film, Limosa, etc.) receives an email notification of this and can proactively adjust
- Monitoring progress requirements of his employees and his subcontractor's registered employees
- Full guidelines for contractors available in the tool

Support materials for the **CONTRACTOR**

Support

- Questions regarding "**HOW**" tool OnyxOne: support@onyxone.com or make an appointment to be called back: http://schedule.onyxone.com/schedule/onyxone/Onyx_Call_Back

- Questions regarding "**WHAT**" substantive questions:

  Hoboken: contractor.hoboken@umicore.com
  Olen: veiligheid.olen@umicore.com

- Help Desk available from Monday to Friday from 8:30 a.m. to 5 p.m. (free till 3 p.m.)

Support Materials

- Instruction manual (e.g. recordings & FAQ): link in footer of OnyxOne
- Telephone help desk => Make an appointment to be called: link in footer of OnyxOne
- "Manual" button (see the lower left)
- Minimum required documents: (See FAQ)
    - Proof that there are no arrears in social security
    - Civil liability insurance
    - SCC on company-level
        - Incl. SCC for employees
        - *Annual action plan (last 3 years)*
        - *Safety policy (last 3 years)*
    - Accident figures (last 3 years)

Annual action plan & safety policy are only required when the contractor is not SCC certified.