

### WHAT?

- **Onyx One** (OO) = All-in-one platform, online, **web-based** tool
- For contractors *and* for several clients
- Contractor manages all his data and requirements 'centrally'
- Each contractor must qualify his business and staff in advance in OO
- **Registration via OO mandatory before being able to start work on the site**
- Cost: <https://www.onyxone.com/plans>



### WHY?

- **Monitoring** of contractor (H&S) **requirements**
- Quick **reception** on physical check-in at Entrance B or Reception (only for CA/IS contractors)
- **More accurate** and available data about the contractor

### WHEN?

- **Minimum 2 weeks before** wanting to enter the site, it takes time!
- Starting early gives you more time to call in support

### HOW? Via the ONYXONE (OO) Tool

- Contractor receives an email for **registration**
- Contractor collects his data (if not yet in OO) and completes his **business qualification**
- Contractor releases his data to Umicore (= **submit business qualification**)
- Umicore approves the contractor and creates an assignment
- Contractor creates his employees/users in OO (via **My Team**) and clicks **Continue/Submit**
- Contractor **registers** user on an assignment
- If applicable, contractor invites **subcontractor** for the tool and delegates the assignment

### ADVANTAGES for the CONTRACTOR

- Online system, not only used by Umicore
- Insight into individual certificate expiry dates (SCC, safety film, Limosa, etc.) receives an email notification of this and can proactively adjust
- Monitoring progress requirements of his employees and his subcontractor's registered employees
- Full guidelines for contractors available in the tool

# Support materials for the **CONTRACTOR**

- Questions regarding “**HOW**” tool OnyxOne: [support@onyxone.com](mailto:support@onyxone.com) or make an appointment to be called back: [http://schedule.onyxone.com/schedule/onyxone/Onyx\\_Call\\_Back](http://schedule.onyxone.com/schedule/onyxone/Onyx_Call_Back)
- Questions regarding “**WHAT**” substantive questions:  
**Hoboken:** [contractor.hoboken@umicore.com](mailto:contractor.hoboken@umicore.com)  
**Olen:** [veiligheid.olen@umicore.com](mailto:veiligheid.olen@umicore.com)
- Help Desk available from Monday to Friday from 8:30 a.m. to 5 p.m. (free till 3 p.m.)

Support



- [Instruction manual](#) (e.g. recordings & FAQ): link in footer of OnyxOne
- [Telephone help desk](#) => Make an appointment to be called: link in footer of OnyxOne
- ‘Manual’ button (see the lower left)
- Documents needed: (See FAQ)
  - SCC
  - Accident figures
  - Year Action Plan
  - Safety policy
  - National Social Security (RSZ) evidence

Support Materials

