Onyx One (OO) = All-in-one platform, online, web-based tool
For contractors and for several clients
Contractor manages all his data and requirements ‘centrally’
Each contractor must qualify his business and staff in advance in Onyx One
Registration via Onyx One mandatory before being able to start work on the site
Cost: https://www.onyxone.com/plans

WHAT?

WHY?

Monitoring of contractor (H&S) requirements
Quick reception on physical check-in at Entrance B or Reception (only for CA/IS contractors)
More accurate and available data about the contractor

HOW? Via the ONYXONE (OO) Tool

Contractor receives an email for registration
Contractor collects his data (if not yet in OO) and completes his business qualification
Contractor releases his data to Umicore (= submit business qualification)
Umicore approves the contractor
Umicore creates an assignment
Contractor creates his employees/users in OO (via My Team) and clicks Continue/Submit
Contractor registers user on an assignment
If applicable, contractor invites subcontractor for the tool and delegates the assignment

ADVANTAGES for the CONTRACTOR

Online system, not only used by Umicore
Insight into individual certificate expiry dates (SCC, safety film, Limosa, etc.) receives an email notification of this and can proactively adjust
Monitoring progress requirements of his employees and his subcontractor’s registered employees
Full UPMR guidelines for contractors available in the tool
Support materials for the CONTRACTOR

- Questions regarding “HOW” tool OnyxOne: support@onyxone.com or make an appointment to be called back:
  http://schedule.onyxone.com/schedule/onyxone/Onyx_Call_Back

- Questions regarding “WHAT” substantive questions:
  Hoboken: contractor.hoboken@umicore.com
  Olen: contractor.olen@umicore.com

- Help Desk available from Monday to Friday from 8:30 a.m. to 5 p.m. (free till 3 p.m.)

- Instruction manual (e.g. recordings & FAQ): link in footer of OnyxOne
- Telephone help desk => Make an appointment to be called: link in footer of OnyxOne
- ‘Manual’ button (see the lower left)

- Documents needed: (See FAQ)
  - SCC
  - Accident figures
  - Year Action Plan
  - Safety policy
  - National Social Security (RSZ) evidence