Onyx One (OO) = All-in-one platform, online, web-based tool
- For contractors and for several clients
- Contractor manages all his data and requirements ‘centrally’
- Each contractor must qualify his business and staff in advance in OO
- Registration via OO mandatory before being able to start work on the site
- Cost: https://www.onyxone.com/plans

WHAT?

• Monitoring of contractor (H&S) requirements
• Quick reception on physical check-in at Entrance B or Reception (only for CA/IS contractors)
• More accurate and available data about the contractor

WHY?

• Minimum 2 weeks before wanting to enter the site, it takes time!
• Starting early gives you more time to call in support

WHEN?

• Contractor receives an email for registration
• Contractor collects his data (if not yet in OO) and completes his business qualification
• Contractor releases his data to Umicore (= submit business qualification)
• Umicore approves the contractor and creates an assignment
• Contractor creates his employees/users in OO (via My Team) and clicks Continue/Submit
• Contractor registers user on an assignment
• If applicable, contractor invites subcontractor for the tool and delegates the assignment

HOW? Via the ONYXONE (OO) Tool

ADVANTAGES for the CONTRACTOR

• Online system, not only used by Umicore
• Insight into individual certificate expiry dates (SCC, safety film, Limosa, etc.) receives an email notification of this and can proactively adjust
• Monitoring progress requirements of his employees and his subcontractor's registered employees
• Full guidelines for contractors available in the tool
Support materials for the **CONTRACTOR**

- Questions regarding “**HOW**” tool OnyxOne: support@onyxone.com or make an appointment to be called back: http://schedule.onyxone.com/schedule/onyxone/Onyx_Call_Back
- Questions regarding “**WHAT**” substantive questions:
  - **Hoboken**: contractor.hoboken@umicore.com
  - **Olen**: veiligheid.olen@umicore.com
- Help Desk available from Monday to Friday from 8:30 a.m. to 5 p.m. (free till 3 p.m.)

**Instruction manual** (e.g. recordings & FAQ): link in footer of OnyxOne
- **Telephone help desk** => Make an appointment to be called: link in footer of OnyxOne
- “Manual” button (see the lower left)
- Minimum required documents: (See FAQ)
  - Proof that there are no arrears in social security
  - Civil liability insurance
  - SCC on company-level
    - Incl. SCC for employees
    - **Annual action plan (last 3 years)**
    - **Safety policy (last 3 years)**
  - Accident figures (last 3 years)

*Annual action plan & safety policy are only required when the contractor is not SCC certified.*