

Dear valued Supplier,

As part of Umicore's ongoing policy to continuously improve efficiency and service quality to customers and suppliers alike, we would like to inform you on our overall electronic strategy to move away from paper based financial transactions. Consequently, submitting your invoices via paper is no longer preferred but you are strongly encouraged to submit invoices by email without delay to ensure timely and accurate payments.

#### WHERE AND HOW TO SUBMIT YOUR INVOICE:

PDF copy of your invoice should be submitted to:

- [bruz.invoices@eu.umicore.com](mailto:bruz.invoices@eu.umicore.com) for goods/services delivered at Brussels
- [hbnz.invoices@eu.umicore.com](mailto:hbnz.invoices@eu.umicore.com) for goods/services delivered at Hoboken
- [olnz.invoices@eu.umicore.com](mailto:olnz.invoices@eu.umicore.com) for goods/services delivered at Olen

Note, above email addresses are only for invoice submission and are not manually monitored. Only invoices and attachments in accordance with below guidelines are transferred to our invoice processing system.

- Only 1 invoice (= 1 PDF) per email is allowed. Additional documents related to the invoice can be attached in the same email if relevant. If additional documents are attached, the file name of the invoice-PDF needs to be mentioned in the email subject text
- Invoice must be in PDF format and computer generated. Scanned images of hardcopy invoices cannot be accepted for tax compliance purposes
- Special characters are not supported in the file name

#### INVOICING REQUIREMENTS: See sample invoice on the next page

When invoicing Umicore for goods and services or when issuing a credit note, print all required information. Handwritten information will not be recognized.

1. Umicore Invoice address which can be found on the Purchase Order
2. Supplier contact info (company name, address, email, phone number and Umicore vendor number as indicated on your Umicore Purchase Order)
3. Supplier VAT number and Umicore VAT number, irrespective of VAT charged on invoice
  - Invoices which are subject to domestic VAT are preferably issued in local currency
  - VAT % and amount as separate line items
4. Supplier invoice or reference number (related invoice number in case of credit note)
5. Supplier bank details (including IBAN and SWIFT)
6. The date of your invoice, which should never be before the date of the purchase order nor before the delivery of goods and services, unless otherwise agreed
7. Invoice currency in iso-code (i.e. EUR, GBP, USD, PLN, DKK...) matching the issued PO
8. Umicore PO number and relevant line item
  - Line item descriptions on the invoice must match the PO (item/PO line/description/Unit Of Measure and payment term)
  - Different PO numbers on the same invoice are not allowed
9. Umicore contact name, email address and cost center if no PO is issued

If you do not know your Umicore PO number, please connect with your Umicore contact person prior to submitting your invoice.

If any required information is missing from your invoice, your invoice may be returned to you. If this occurs, you will need to correct the invoice and resubmit for processing.


#### WHERE TO GO FOR HELP:

For inquiries about invoice requirements and payment status contact [ap.helpdesk.be@eu.umicore.com](mailto:ap.helpdesk.be@eu.umicore.com)

For more invoicing requirements & guidelines, please visit the Supplier Zone on our global homepage: [www.umicore.com/en/supplier-zone](http://www.umicore.com/en/supplier-zone)

This is a sample invoice.  
Depending on the nature of the expense and country invoiced, additional details may be required.

**Invoice no. 190010** 4



**From** 2

**Nr** 3 ABC NV - VAT: BE0123.456.789

**Email** ABC@business.com

**Address**

Hoofdstraat 107  
 Antwerpen  
 2000

**To** 1

**Name** Umicore NV - VAT BE 0401.574.852

**Email** hbnz.invoices@eu.umicore.com

**Address**

Adolf Greinerstraat 14  
 Hoboken  
 2660

**Email Business** firstname.lastname@umicore.com 9

**Number** INV190010 **Currency** EUR 7

**Date** Oct 15, 2019 6

**Terms** 60 Days

**Due** Dec 14, 2019

Description	Rate	Qty	Amount	Tax
<span style="border: 1px solid red; border-radius: 50%; padding: 2px 5px;">8</span> PO 3300000000 - LINE 10 IT Hardware - HDMI cables & connectors	75.00	10	€750.00	
<span style="border: 1px solid red; border-radius: 50%; padding: 2px 5px;">9</span> Cost center HBN123456 Delivery cost	25.00	1	€25.00	

Subtotal	€775.00
Discount (2%)	(€15.50)
Tax (21%)	€159.50
<b>Total</b>	<b>€919.00</b>
<b>Balance Due</b>	<b>€919.00</b>

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**Notes**

Payment instructions: 5

IBAN: BE01 2233 4455 6677

SWIFT/BIC: GEBA BE BB

Terms and conditions are available on the backside