





Agenda

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Core competences

Flowsheet

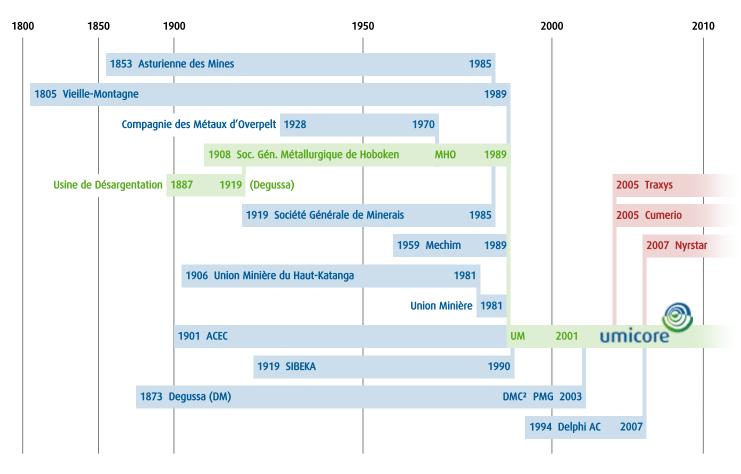
Site visit



Plant history



Hoboken plant based on more than 100 years of history





Recent history



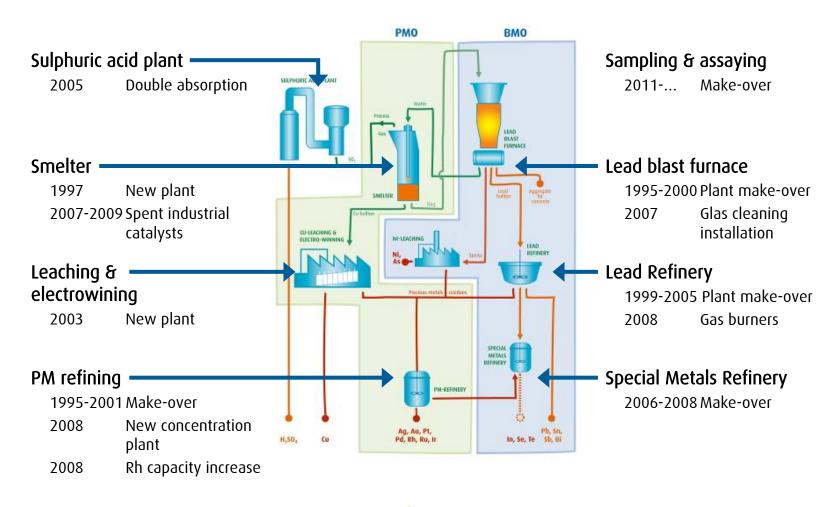


Transformation process started in late nineties

Continued process improvements and innovations since



Major flowsheet investments



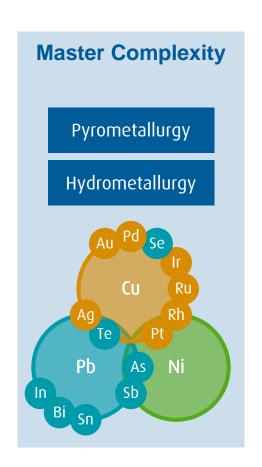


Core competences



Core competences







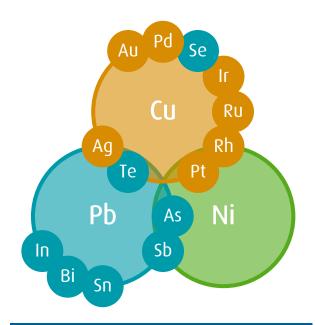


Foster Flexibility

Wide variety of physical aspects and metal content: treatment of **Materials** more than 200 different raw materials with different physical aspects (dry, wet, dusty, with plastic, ceramic...) Flexible and robust operations which can cope with high **Operations** variability of supply **Competence management –** Intensive training and development **Employees** of competencies in combination with appraisal, stimulates personnel to grow



Master complexity



Pyrometallurgy

Hydrometallurgy

The Hoboken flow sheet

 Unique, integrated combination of innovative pyroand hydrometallurgical operations

Expertise in metallurgy

- Our experienced staff is the driver behind innovation (a lot of in house R&D competences)
- Our long-standing in-house experience is an innovation driver



Ensure reliability





Business Excellence

Our Business Excellence system is driven by the European Foundation of Quality Management (EFQM) model.

The EFQM approach is formalized in **one integrated management system** certified against international standards:

- ISO9001 certified for all our processes
- ISO14001 **environmental** care system
- OHSAS18001 safe and healthy production environment



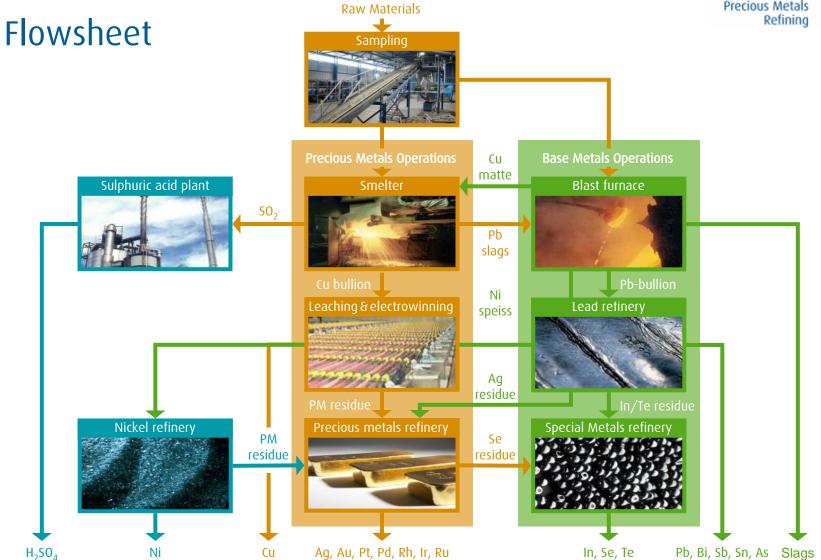


UPMR obtained a **5* EFQM Award** (October 2007) and an **EEA-finalist award** (September 2009).



Flowsheet







Sampling & Assaying

The wide variety & complexity of incoming materials mean that sampling & assaying are key success factors in determining our customer's financial yield.

UPMR allocates more than 15% of its operating budget to these services.





Sampling

Unique state-of-the-art facilities

Dedicated to process all raw materials

Key drivers

- Maximizing automations
- Adequate capacities in growing segments (e-scrap, auto catalysts...)
- Shortening the lead times
- Respecting environmental, health & safety standards

Employing 120 people

Secured area

± 8000 lots & 350,000 t/year





Assaying

Recognized leadership in the precious metals industry

Up-to-date analytical equipment, supported by:

- Robust quality assurance system
- Laboratory information & management system

Key drivers

- Customer orientation
- Respect for short lead times
- Continuous investment in analytical research & method improvement

Employing 100 people

55,000 samples/year





Recycling & Refining

Pb, Cu & Ni drive our unique recycling process. By using the specific properties of these collector metals, precious & other secondary metals are recovered with the greatest efficiency.

Our in-house developed Precious Metals Refinery is one of the world's largest & most efficient refining facilities.





Precious metals operations Smelter

Unique Isa smelt, submerged lance combustion technology, injecting oxygen enriched air & fuel in a molten bath

Separating precious metals in a copper bullion from mostly all other metals concentrated in a lead slag

Operating at 1,000 t/day

Highly flexible technology for PM recycling:

- Variability of physical aspect (lumps, fines, wet, dry, shredded material...)
- Variability of feed mix (e.g. volume e-scrap vs. total volume)
- Ratio PM / PGMs & impurities in the feed mix





Precious metals operations Leaching & electrowinning

Leach copper to collect precious metals in a residue for further refining in the Precious Metals Refinery

Increase PM-content in residue from intake (Cu-granules) by a factor of 10

Cu electro winning process, producing 99.99% pure Cu-cathodes

Highly flexible technology

- ratio copper / other metals
- PM & PGM content





Precious metals operations Precious metals refinery

Combination of classical methods & unique in-house developed processes

Unique flexibility on ratio of gold, platinum, palladium & secondary PGMs vs. silver, varying substantially according to raw material feed

High purity metal production

• Ag & Au: 4N & 5N

• Pt, Pd, Rh: 3N5, catalytic grade

Ir & Ru: concentrates







Site visit



Forward-looking statements

This presentation contains forward-looking information that involves risks and uncertainties, including statements about Umicore's plans, objectives, expectations and intentions.

Readers are cautioned that forward-looking statements include known and unknown risks and are subject to significant business, economic and competitive uncertainties and contingencies, many of which are beyond the control of Umicore.

Should one or more of these risks, uncertainties or contingencies materialize, or should any underlying assumptions prove incorrect, actual results could vary materially from those anticipated, expected, estimated or projected.

As a result, neither Umicore nor any other person assumes any responsibility for the accuracy of these forward-looking statements.



Francis Vanbellen Plant Manager Precious Metals Refining



Francis Vanbellen holds a Master of Science degree in Chemical Engineering from the Catholic University of Leuven, as well as an MBA from the Vlerick Management School. Francis joined Umicore in 1981 as part of a team to start up Umicore's first rhodium refining plant, before assuming other precious/special metals refining management responsibilities. During the 1990s Francis headed a range of departments ranging from business excellence & development to supply management and refining. In 2001, Francis assumed his current position as plant manager of Umicore Precious Metals Refining site in Hoboken, Belgium.