

Umicore Privacy Notice Addendum for California Residents (Consumers & B2B)

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1. Introduction

This Privacy Notice Addendum for California Residents (Consumers & B2B) (the “California Privacy Addendum”) describes Umicore Group’s (“Umicore,” “we,” “our,” or “us”) collection and use of Personal Information (as defined below). This California Privacy Addendum supplements the information contained in Umicore’s Privacy and Cookie Notice. We adopt this notice to comply with the California Consumer Privacy Act of 2018, as amended (the “CCPA”), and any terms defined in the CCPA have the same meaning when used in this notice.

2. Scope of this California Privacy Addendum

This California Privacy Addendum applies solely to individuals who reside in the State of California (“Consumers” or “you”), including:

- visitors, users, and others who interact with Umicore online or offline (for example, when you visit our website, attend one of our events or trade shows, contact us, or subscribe to our newsletter); and
- employees, owners, directors, officers, or independent contractors of another company, partnership, sole proprietorship, non-profit, or government agency (a “Business Entity”) whose Personal Information we process in the context of our relationship with that Business Entity (a “Business Relationship”).

Throughout this California Privacy Addendum, the term “Personal Information” means any information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with you or your device. However, publicly available information that we collect from government records and deidentified or aggregated information (when deidentified or aggregated as described in the CCPA) are not considered Personal Information, and this California Privacy Addendum does not apply to such information.

3. Information We Collect About You and How We Collect It

We collect, and over the prior twelve (12) months have collected, the following categories of Personal Information, depending on whether you interact with us in a Business



Relationship or as a website visitor or other consumer, including through an online business interface.

Personal Information Category	Applicable Pieces of Personal Information Collected from Website Visitors & Other Consumers	Applicable Pieces of Personal Information Collected from Business Entity Contacts (B2B Context)
A. Identifiers.	A real name; alias; postal address; unique personal identifier; online identifier; Internet Protocol address; email address; account name; and other similar identifiers.	A real name; alias; work postal address; unique personal identifier; online identifier; Internet Protocol address (if you interact with us through an Online Business Interface (defined below)); email address; account name; and other similar identifiers.
B. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	A name; signature; address; telephone number; and employment. <i>Some Personal Information included in this category may overlap with other categories.</i>	A name; signature; address; telephone number; employment; employment history. <i>Some Personal Information included in this category may overlap with other categories.</i>
C. Commercial information.	Records of property, products, or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.	Records of property, products, or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.
D. Internet or other similar network activity.	Browsing history; search history; information on a Consumer's interaction with a website, application, or advertisement.	<i>When you interact with us through an Online Business Interface:</i> Browsing history; search history; information on a Consumer's interaction with a website, application, or advertisement.
E. Geolocation data.	We collect IP-based geolocation information when you access our website. This information can only be used to identify your general location when you access our website,	<i>When you interact with us through an Online Business Interface:</i> IP-based geolocation information that may identify your physical location or movements to a general



	such as town, city, and state. We do not collect precise geolocation information that can determine your location within 1850 feet	geographic region (such as town, city, state).
F. Sensory Data.	N/A	<i>If you come to our facilities:</i> visual (CCTV recordings), and similar information.
G. Professional or employment-related information.	Current employer and title/position.	Current or past job history or performance evaluations.
H. Sensitive Personal Information	N/A	<i>When you interact with us through an Online Business Interface:</i> Complete account access credentials (user names, financial account numbers, or credit/debit card numbers combined with required access/security code or password)

Umicore will not collect additional categories of Personal Information without providing notice.

As further described in the **To Whom Do We Sell or Share Your Personal Information section**, Umicore does not “sell” or “share” any categories of Personal Information collected in the offline business to business contexts Business Entity contacts for monetary or other valuable consideration or for cross-context behavioral advertising.

However, Personal Information collected through our website may be considered “sold” or “shared” where it is disclosed for monetary or other valuable consideration or for cross-context behavioral advertising.

4. Sources of Personal Information

For Consumers, Umicore collects Personal Information about you from the sources described in our Privacy and Cookie Notice.

For Business Entity contacts, Umicore collects Personal Information from the following sources:

- Directly from you, when you provide it to us:
 - We collect the following types of Personal Information directly from you as part of our Business Relationship: real name; alias; work postal address; unique personal identifier; work email address; work telephone number; title; employer name; employment history; and any other identifier by which you may be contacted online or offline.
- Automatically, as you navigate through our websites or other web-based online interfaces used as part of our Business Relationship (each, an “Online Business Interface”):
 - As you navigate through and interact with an Online Business Interface, we may use automatic data collection technologies to collect certain Personal Information about your interaction with the Online Business Interface, including information about your equipment, browsing actions, and usage patterns. This may include:
 - Usage details, such as browsing history, search history, traffic data, logs, referring and exit pages, date and time of visits, error information, clickstream data, communication data, and resources accessed, used, or interacted with on the Online Business Interface;
 - General geolocation information, derived from your IP address, which may identify town, city, and state; and
 - Device and connection information, such as IP address, operating system, and browser type.
 - The information we collect automatically may include Personal Information, or we may maintain it or associate it with Personal Information collected in other ways or received from third parties. We use this information to improve and protect our Online Business Interface and to deliver a better and more personalized experience, including to estimate audience size and usage patterns, store user preferences, customize content, improve performance, and recognize returning users. The technologies used for automatic data collection may include:
 - Cookies (including session and persistent cookies): Cookies are small files placed on your device that allow us to recognize your browser and provide a more personal and interactive experience. Session cookies expire when you close your browser, while persistent cookies remain until deleted. You may configure your browser to refuse cookies or alert you when cookies are used; however, doing so may limit access to certain features of the Online Business Interface. More information about cookies is available at <http://www.allaboutcookies.org> and <http://youronlinechoices.eu>.
 - Web beacons: Our website pages and emails may contain web beacons (also known as pixel tags or clear gifs) that allow us to measure usage, email engagement, content popularity, and verify system and server integrity.



- Third-Party Use of Cookies and Tracking Technologies.
 - Some content or applications on the Online Business Interfaces are provided by third parties, including analytics, content, and application providers. These third parties may use cookies or other tracking technologies, alone or in combination with web beacons, to collect information about your online activities over time and across different websites and online services. The information collected may be associated with your Personal Information.
- Information we create as part of our Business Relationship:
 - We may also create certain information about you. This information may be Personal Information or, when we associate this information with other Personal Information about you, we consider this information to be Personal Information. This Personal Information includes: unique identifiers, records of property, products, or services provided, purchased, obtained, or considered, or other purchasing or consuming histories or tendencies
- From third parties:
 - We may collect information from third parties. This information may be Personal Information or, when we associate this information with other Personal Information about you, we consider this information to be Personal Information. This Personal Information includes: real name, alias, current or prior work postal address, unique personal identifier, work email address, work telephone number, account name, title, employer name, and employment history.

5. Purposes for Our Collection of Your Personal Information

For Consumers, Umicore only uses your Personal Information for the purposes described in our Privacy and Cookie Notice.

For Business Entity contacts, Umicore only uses your Personal Information as necessary to maintain the Business Relationship, including:

- to provide and personalize our Online Business Interface;
- to provide your Business Entity with information, products, or services that you request from us;
- to receive the information, products, or services that we request from your Business Entity;
- to support, develop, troubleshoot, and debug our Online Business Interface;
- to create, maintain, customize, and secure your Business Entity's account with us;
- to create, maintain, customize, and secure our account with your Business Entity;



- to process your Business Entity's requests, purchases, transactions, and payments and prevent transactional fraud;
- to make our requests, purchases, transactions, and payments to your Business Entity;
- to receive notices from you related to our Business Relationship, including to receive invoices;
- to provide you with notices about your Business Entity's account, including expiration and renewal notices;
- to provide you with support and to respond to your Business Entity's inquiries, including to investigate and address your concerns and monitor and improve our responses;
- to receive support from you on behalf of your Business Entity for your Business Entity's products and services;
- to carry out our obligations and enforce our rights arising from any contracts entered into between your Business Entity and us, including for billing, collection, and accounts payable processing;
- in any other way we may describe when you provide the information;
- to fulfill any other purpose for which you provide it; and
- for any other purpose with your consent.

Umicore will not use the Personal Information we collected for materially different, unrelated, or incompatible purposes without providing you notice.

6. Recipients to Whom We Disclose Your Personal Information for Business Purposes

Umicore may disclose your Personal Information to third parties for one or more business purposes. When we disclose Personal Information for a business purpose, we enter a contract that describes the purpose, requires the recipient to both keep that Personal Information confidential and not use it for any purpose except for the specific business purposes for which the Personal Information was disclosed, and requires the recipient to otherwise comply with the requirements of the CCPA.

In the preceding twelve (12) months, Umicore has disclosed the following categories of Personal Information for one or more of the business purposes described below to the following categories of third parties:



Personal Information Category	Categories of Recipients - from Website Visitors & Other Consumers	Categories of Recipients - Business Entity Contacts (B2B Context)
A. Identifiers.	Service providers; business partners; affiliates; parent and subsidiary organizations of Umicore; social media companies; Internet cookie information recipients, such as analytics.	Service providers; affiliates; parent and subsidiary organizations of Umicore; and Internet cookie information recipients, such as analytics services.
B. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	Service providers; business partners; affiliates; and parent and subsidiary organizations of Umicore.	Service providers; affiliates; and parent and subsidiary organizations of Umicore.
C. Commercial information.	Service providers; business partners; affiliates; and parent and subsidiary organizations of Umicore.	Service providers; affiliates; and parent and subsidiary organizations of Umicore.
D. Internet or other similar network activity.	Service providers; business partners; affiliates; parent and subsidiary organizations of Umicore; social media companies; and Internet cookie information recipients, such as analytics and behavioral advertising services.	Service providers; affiliates; parent and subsidiary organizations of Umicore; Internet cookie information recipients, such as analytics services.
E. Geolocation data.	Service providers; affiliates; and parent and subsidiary organizations of Umicore.	Service providers; affiliates; and parent and subsidiary organizations of Umicore
F. Sensory Data.	N/A	Service providers; affiliates; and parent and subsidiary organizations of Umicore



G. Professional or employment-related information.	Service providers; affiliates; and parent and subsidiary organizations of Umicore	Service providers; affiliates; and parent and subsidiary organizations of Umicore
H. Sensitive Personal Information	N/A	Service providers; affiliates; and parent and subsidiary organizations of Umicore

We disclose your Personal Information to the categories of recipients listed above for the following business purposes:

- (Consumers Only) Auditing related to counting ad impressions to unique visitors, verifying positioning and quality of ad impressions, and auditing compliance with this specification and other standards.
- (Consumers Only) Short-term, transient use, including, but not limited to, non-personalized advertising shown as part of your current interaction with us. Our agreements with third parties prohibit your Personal Information from disclosure to another third-party and from using your Personal Information to build a profile about you or otherwise alter your experience outside your current interaction with us.
- Helping to ensure security and integrity of our products, services, and IT infrastructure to the extent the use of the Personal Information is reasonably necessary and proportionate for these purposes.
- Debugging to identify and repair errors that impair existing intended functionality.
- Performing services on behalf of us, including maintaining or servicing accounts, providing customer service, processing or fulfilling orders and transactions, verifying customer information, processing payments, providing financing, providing analytic services, providing storage, or providing similar services on behalf of us.
- Providing advertising and marketing services, except for cross-context behavioral advertising, to Consumers.
- Undertaking internal research for technological development and demonstration.
- Undertaking activities to verify or maintain the quality or safety of a service or device that is owned, manufactured, manufactured for, or controlled by us, and to improve, upgrade, or enhance the service or device that is owned, manufactured, manufactured for, or controlled by us.

In addition to the above, we may disclose any or all categories of Personal Information to any recipient (including government entities and/or law enforcement entities) as necessary to:



- Comply with federal, state, or local laws, or to comply with a court order or subpoena to provide information;
- Comply with a civil, criminal, or regulatory inquiry, investigation, subpoena, or summons by federal, state, or local authorities;
- Cooperate with law enforcement agencies concerning conduct or activities that we (or one of our service providers') believe may violate federal, state, or local law;
- Comply with certain government agency requests for emergency access to your Personal Information if you are at risk or danger of death or serious physical injury; or
- Exercise or defend legal claims.

7. To Whom Do We Sell or Share Your Personal Information

“Sale” of Your Personal Information for Monetary or Other Valuable Consideration

For Business Entity contacts, in the preceding twelve (12) months, Umicore has not “sold” Personal Information for either monetary or other valuable consideration.

For Consumers, Umicore may “sell” Personal Information as that term is broadly defined under the CCPA to include both monetary *and other valuable consideration*. Using this broad definition, our “sale” is limited to our use of third-party advertising and analytics cookies and their use in providing behavioral advertising and their use in understanding how people use and interact with our website. Our “sales” of your Personal Information in this matter is subject to your right to opt-out of those sales (see below *Your Choices Regarding our “Sale” or “Sharing” of your Personal Information*). The CCPA prohibits third parties who purchase the Personal Information we hold from reselling it unless you have received explicit notice and an opportunity to opt-out of further sales.

“Sharing” of Your Personal Information for Cross-Context Behavioral Advertising

For Business Entity contacts, in the preceding twelve (12) months, Umicore has not “shared” Personal Information for the purpose of cross-context behavioral advertising.

For Consumer Personal Information, Umicore may “share” your Personal Information for the purpose of cross-context behavioral advertising, subject to your right to opt-out of that sharing (see below *Your Choices Regarding our “Sale” or “Sharing” of your Personal Information*). Our “sharing” for the purpose of cross-context behavioral advertising would be limited to our use of third-party advertising cookies and their use in providing you cross-context behavioral advertising (i.e., advertising on other websites or in other mediums). When the recipients of your Personal Information disclosed for the purpose of cross-context behavioral advertising are also permitted to use your Personal Information to provide advertising to others, we also consider this disclosure as a “sale” for monetary or other valuable consideration under the CCPA.



In the preceding twelve (12) months, Umicore has “sold” for monetary or other valuable consideration, or “shared” for the purpose of cross-context behavioral advertising, the following categories of Personal Information to the following categories of third parties:

Personal Information Category	Sold or Shared	Business or Commercial Purpose for Sale or Sharing (as appropriate)	Categories of Third Parties To Whom Your Personal Information is Sold or Shared
A. Identifiers.	Sold and Shared	Analytics.	Social media companies; and Internet cookie information recipients, such as analytics and behavioral advertising services.
B. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	No	N/A	N/A
C. Commercial information.	No	N/A	N/A
D. Internet or other similar network activity.	Sold and Shared	Analytics.	Social media companies; and Internet cookie information recipients, such as analytics and behavioral advertising services.
E. Geolocation data.	No	N/A	N/A
F. Professional or employment-related information.	No	N/A	N/A



Sale and Sharing of Personal Information of Minors Under the Age of 16

We do not have any actual knowledge that we “sell” the Personal Information of minors under the age of 16 for monetary or other valuable consideration and we do not have actual knowledge that we “share” such Personal Information for cross-context behavioral advertising without affirmative consent as required by the CCPA.

8. Consumer Data Requests

The CCPA provides California residents with specific rights regarding their Personal Information. This section describes your CCPA rights and explains how to exercise those rights. You may exercise these rights yourself or through your Authorized Agent. For more information on how you or your Authorized Agent can exercise your rights, please see Exercising Your CCPA Privacy Rights.

- **Right to Know.** You have the right to request that Umicore disclose certain information to you about our collection and use of your Personal Information over the past 12 months (a “**Right to Know**” Consumer Request). This includes: (a) the categories of Personal Information we have collected about you; (b) the categories of sources from which that Personal Information came from; (c) our purposes for collecting this Personal Information; (d) the categories of third parties with whom we have shared your Personal Information, if any; and (e) if we have “sold” or “shared” or disclosed your Personal Information, a list of categories of third parties to whom we “sold” or “shared” your Personal Information, and a separate list of the categories of third parties to whom we disclosed your Personal Information to. You may make a Right to Know or a Data Portability Consumer Request a total of two (2) times within a 12-month period at no charge.
- **Access to Specific Pieces of Information (Data Portability).** You also have the right to request that Umicore provide you with a copy of the specific pieces of Personal Information that we have collected about you, including any Personal Information that we have created or otherwise received from a third-party about you (a “**Data Portability**” Consumer Request). If you make a Data Portability Consumer Request electronically, we will provide you with a copy of your Personal Information in a portable and, to the extent technically feasible, readily reusable format that allows you to transmit the Personal Information to another third-party. You must specifically describe if you are making a Right to Know request or a Data Portability request. We will not disclose any Personal Information that may be subject to an exception under the CCPA. In general, consider all information related to the provision of products and services by your Business Entity to us or from us to your Business Entity to be subject to the “disproportionate efforts” exception CCPA, even if otherwise deemed “Personal Information” as defined herein. If we are unable to disclose certain pieces of your Personal Information, we will describe generally the types of personal information that we were unable to disclose and provide you a



description of the reason we are unable to disclose it. You may make a Right to Know or a Data Portability Consumer Request a total of two (2) times within a 12-month period at no charge.

- **Correction.** You have the right to request that we correct any incorrect Personal Information about you to ensure that it is complete, accurate, and as current as possible. For Business Entity contacts, you may review and correct some Personal Information about yourself by logging into the Online Business Interface and visiting your “Account” page. You may also request that we correct the Personal Information we have about you as described below under *Exercising Your CCPA Privacy Rights* below. In some cases, we may require you to provide reasonable documentation to show that the Personal Information we have about you is incorrect and what the correct Personal Information may be. We may also not be able to accommodate your request if we believe it would violate any law or legal requirement or cause the information to be incorrect or if the Personal Information is subject to another exception under the CCPA.
- **Deletion.** You have the right to request that Umicore delete any of your Personal Information that we collected from you and retained, subject to certain exceptions. Once we receive and confirm your Consumer Request (see below *Exercising Your CCPA Privacy Rights*), we will delete (and direct our service providers to delete) your Personal Information from our records, unless an exception applies pursuant to the CCPA. Some exceptions to your right to delete include, but are not limited to, if we are required to retain your Personal Information to complete the transaction or provide you the goods and services for which we collected the Personal Information or otherwise perform under our contract with you, to detect security incidents or protect against other malicious activities, and to comply with legal obligations. We may also retain your Personal Information for other internal and lawful uses that are compatible with the context in which we collected it.
- **Non-Discrimination.** We will not discriminate against you for exercising any of your CCPA rights. Unless permitted by the CCPA, we will not do any of the following as a result of you exercising your CCPA rights: (a) deny you (or your Business Entity) goods or services; (b) charge you (or your Business Entity) different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties; (c) provide you (or your Business Entity) a different level or quality of goods or services; or (d) suggest that you (or your Business Entity) may receive a different price or rate for goods or services or a different level or quality of goods or services.

Exercising Your CCPA Privacy Rights

To exercise the rights described above, please submit a request (a “**Consumer Request**”) to us by:

- Emailing Umicore’s Data Protection Manager at data_protection@umicore.com



- Submitting a CCPA Consumer Request Form found at Umicore's website under Privacy and cookie notice > California users.

If you (or your Authorized Agent) submit a Consumer Request to delete your information online, we will use a two-step process in order to confirm that you want your Personal Information deleted. This process may include verifying your request through your email address on record, calling you on your phone number on record (which may include an automated dialer), sending you a text message and requesting that you text us a confirmation, sending you a confirmation through postal mail. By making a Consumer Request, you consent to us contacting you in one or more of these ways.

If you fail to make your Consumer Request in accordance with the ways described above, we may either treat your request as if it had been submitted with our methods described above or provide you with information on how to submit the request or remedy any deficiencies with your request.

Only you, or your Authorized Agent that you authorize to act on your behalf, may make a Consumer Request related to your Personal Information. To designate an Authorized Agent, see *Authorized Agents* below.

All Consumer Requests must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected Personal Information or an Authorized Agent of such a person. This may include:
 - Comparing the information you provide (or that we may ask you to provide) against other information we have about you in our records.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We cannot respond to your request or provide you with Personal Information if we cannot verify your identity or authority to make the request and confirm which Personal Information relates to you or the individual for whom you are making the request as their Authorized Agent.

Making a Consumer Request does not require you to create an account with us. However, for Business Entity contacts, we do consider requests made through your password protected account on our Online Business Interface sufficiently verified when the request relates to Personal Information associated with that specific account.

We will only use Personal Information provided in a Consumer Request to verify the requestor's identity or authority to make the request.



Authorized Agents

You may authorize your agent to exercise your rights under the CCPA on your behalf by providing them with power of attorney to exercise your rights in accordance with applicable laws (an **“Authorized Agent”**). We may request that your Authorized Agent submit proof of identity and that they have been authorized exercise your rights on your behalf. We may deny a request from your Authorized Agent to exercise your rights on your behalf if they fail to submit adequate proof of identity or adequate proof that they have the authority to exercise your rights.

Response Timing and Format

We will confirm our receipt of your Consumer Request within ten (10) business days of its receipt. We will generally process these requests within forty-five (45) calendar days of its receipt. If we require more time (up to an additional 45 calendar days), we will inform you of the reason and extension period in writing.

If you have an account on our Online Business Interface, we will deliver our written response to that account. If you do not have an online account with us on the Online Business Interface, we will deliver our written response by secure email, postal mail, or an online portal, at your option.

In response to a Right to Know or Data Portability Consumer Request, we will provide you with all relevant information we have collected or maintained about you on or after January 1, 2022, unless an exception applies. The response we provide will also explain the reasons we cannot comply with a request, if applicable.

We do not charge a fee to process or respond to your Consumer Request unless it is excessive, repetitive, or manifestly unfounded. We reserve the right to consider more than two (2) total Right to Know or Data Portability Consumer Requests (or combination of the two) in a twelve (12) month period to be repetitive and/or excessive and require a fee. If we determine that your Consumer Request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

9. Your Choices Regarding our “Sale” or “Sharing” of Your Personal Information

“Sale” of Your Personal Information

You have the right to direct us to not sell your Personal Information for monetary or other valuable consideration at any time (the “right to opt-out”). Consumers who opt-in to Personal Information sales may opt-out of future sales at any time.

“Sharing” of Your Personal Information

You have the right to direct us to not share your Personal Information for the purposes of cross-context behavioral advertising, which is showing advertising on other websites or



other media based on your browsing history with our Website (the “right to opt-out”). Consumers who opt-in to our sharing of Personal Information for these purposes may opt-out of future such sharing at any time.

How You May Opt-Out of Our Sale or Sharing of Your Personal Information

To exercise the right to opt-out of the “sale” of your Personal Information for monetary or other valuable consideration and of “sharing” your Personal Information for the purposes of cross-context behavioral advertising, you (or your Authorized Agent) may opt-out of such sales by adjusting your cookie preferences by clicking the “Privacy and cookie notice” link and then “Cookies” on our homepage, available at: <https://www.umicore.com/en/privacy-and-cookie-notice/cookies/>, or by configuring your browser to send us a privacy signal as described in more detail below.

Once you make an opt-out request, we will wait at least twelve (12) months before asking you to reauthorize our “sale” and “sharing” of your Personal Information. However, you may change your mind and opt back into the “sale” and “sharing” of Personal Information at any time by clicking the “Cookie Settings” link.

You do not need to create an account with us to exercise your opt-out rights. You may be required to provide us with additional contact information so that we may verify your request to opt-in to the sale of your Personal Information. We will only use Personal Information provided in an opt-out request to review and comply with the request.

If you (or your Authorized Agent) submit a request to opt-in to our “sale” or “sharing” of your Personal Information, we will use a two-step process in order to confirm that you want to opt-in for such “sale” or “sharing” of your Personal Information, such as requiring you to confirm your cookie choices. By making a Consumer Request, you consent to us contacting you in one or more of these ways.

Browser Privacy Control Signals

You may also exercise your right to opt-out of the “sale” of your Personal Information for monetary or other valuable consideration and “sharing” your Personal Information for the purposes of cross-context behavioral advertising by setting the privacy control signal on your browser, if your browser supports it. We currently recognize and support the following privacy signals sent by browsers:

- Global privacy control (for more information on how to configure your browser to send this signal, please see <https://globalprivacycontrol.org/>).

When we receive one of these privacy control signals, we will opt you out of any further “sale” or “sharing” of your Personal Information when you interact with our website through that browser and on that device.

When we receive a privacy control signal, we may also process it in a frictionless manner, which prohibits us from: (a) charging you a fee or requiring any valuable consideration; or (b) changing your experience with our products and services. We will also display a



notification, pop-up, or other indicator to inform you of your choice to opt-out of the “sale” or “sharing” of your Personal Information. You may configure the privacy control signal to operate in a frictionless manner by consulting the documentation for your browser or plug-in that provides the privacy control signal.

10. Your Choices Regarding our Use and Disclosure of Your Sensitive Personal Information

As further described below, we do not use or disclose Business Entity contacts’ Sensitive Personal Information for any purpose other than the following:

- to perform the services or provide the goods reasonably expected by an average Consumer who requests such goods or services;
- to detect security incidents that compromise the availability, authenticity, integrity, and confidentiality of stored or transmitted Personal Information, provided that our use of your Personal Information is reasonably necessary and proportionate for such purposes;
- to resist malicious, deceptive, fraudulent, or illegal actions directed at Umicore and to prosecute those responsible for those actions, provided that our use of your Personal Information is reasonably necessary and proportionate for this purpose;
- to ensure the safety of natural persons, provided that our use of your Personal Information is reasonably necessary and proportionate for this purpose;
- for short-term, transient use, including, but not limited to, non-personalized advertising shown as part of your current interaction with us, provided that the Personal Information is not disclosed to another third-party and is not used to build a profile about you or otherwise alter your experience outside the current interaction with us;
- to perform services on behalf of us, such as maintaining or servicing accounts, providing customer service, processing or fulfilling orders and transactions, verifying customer information, processing payments, providing financing, providing analytic services, providing storage, or providing similar services on behalf of us; and
- to verify or maintain the quality or safety of a service or device that is owned, manufactured, manufactured for, or controlled by us, and to improve, upgrade, or enhance the service or device that is owned, manufactured by, manufactured for, or controlled by us.



11. Personal Information Retention Periods

We will retain your Personal Information only for as long as necessary to fulfil the purpose(s) for which it was collected and to comply with applicable laws or for Business Entity contacts, for as long as we have a Business Relationship. However, we may retain any or all categories of Personal Information when your information is subject to one of the following exceptions: (a) when stored in our backup and disaster recovery systems. Your Personal Information will be deleted when the backup media your Personal Information is stored on expires or when our disaster recovery systems are updated; (b) when necessary for us to exercise or defend legal claims; (c) when necessary to comply with a legal obligation; or when necessary to help ensure the security and integrity of our Online Business Interfaces and IT systems.

Your Personal Information will be deleted when we no longer require your Personal Information for any of the above purposes.

12. Changes to This CCPA Privacy Addendum

Umicore reserves the right to amend this California Privacy Notice at our discretion and at any time. If we make any changes to how we treat our Consumer and Business Entity Personal Information, we will notify you by email to the email address we have on record. The date this Privacy Notice was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you.

13. Contact Information

If you have any questions or comments about this California Privacy Notice, the ways in which Umicore collects and uses your information described above and in the Privacy Notice, your choices and rights regarding such use, or wish to exercise your rights under California law, please do not hesitate to contact us at:

Email: data_protection@umicore.com.

